



Wednesday

04 August 2021

10.00 AM – 1.00 PM

WEBINAR:

Motor Fraud On Bodily Injury

***COMPLIMENTARY**
– Unlimited Registration

PARTICIPANTS

This session should attract all technical professionals engaged in the Malaysian insurance/takaful market eg. Claims personnel, Special Investigation Unit/ Fraud and Legal and Compliance department, Risk Surveyors and Underwriters. It will also be informative for Head of Operation & Products, Marketeers, Legal and Compliance Department.

OBJECTIVES

- To create awareness onto detection of Fraud in various components of Bodily Injury Investigation and combative approach to mitigate.
- To present an outline and to discuss the legal and practical requirements to successfully defend/dismiss a fraudulent claim.

REGISTRATION

The Registration Form is attached herewith.

Kindly complete and email to:

- <neethya.kalyani@my.gt.com>
- <nancy.malar@my.gt.com>

Please submit the completed registration Form by Wednesday, 28 July 2021.

SPEAKER'S PROFILE

<p>MR SHANKER P. SUBRAMANIAM Deputy Chief Operating Officer</p> <p>DARMANI ADJUSTERS & INVESTIGATORS SDN BHD</p>	<p>Mr Shanker started his career as an Adjusters & Investigator with a local loss adjusting company. During the period, he was assigned to investigate various classes of motor insurance claims involving property and casualty claims which took him to all corners of Peninsular Malaysia.</p> <p>Based on his 15 years of experience and performance on valuing his technical know-hows in motor investigation, he received an offer to join Malayan Adjustment Company as an Assistant General Manager thereafter promoted as General Manager of the Motor Department and later to Deputy Chief Operating Officer. Presently, he is the Chief Operating Officer at Darmani Adjusters & Investigators Sdn Bhd overseeing all classes of Insurance Claim investigations.</p> <p>In his years of service, Mr Shanker brings with him vast knowledge onto all classes of motor investigation including Fraudulent and Complex claims and also provides training to Insurers on detection of red-flags in such claims which plays a key role in containment of Fraudulent claims.</p>
<p>EN RAZLAN HADRI Founding Partner</p> <p>MESSRS GAN, HO & RAZLAN HADRI</p>	<p>En Razlan have been in continuous legal practice since 1993, and is a founding Partner of Messrs Gan, Ho & Razlan Hadri, a firm he established in 1995. He has extensive litigation experience, specializing in commercial and insurance cases.</p> <p>He also is regularly appointed as lead Counsel by other firms of solicitors for cases at the High Court, Court of Appeal and the Federal Court. These cases involve issues pertaining to defamation, securities law, company law, contract, insurance, intellectual property, medical negligence and human rights. A number of his cases have been reported in the law journals.</p> <p>He had served on several committees of the Bar Council including, that is Professional Indemnity Insurance Committee, the initial Compendium of Award for Personal Injuries Committee, and the Judicial Appointments Commission Committee. In the latter, he was directly involved in formulating and drafting the Malaysian Bar's position on the Judicial Appointments Commission.</p> <p>En Razlan is also an accredited advocacy trainer for the Malaysian Bar and examiner for the Malaysian Legal Qualifying Board.</p>

We look forward to your early registration.

SPEAKER / DURATION	TOPIC OUTLINES
<p>MR SHANKER P. SUBRAMANIAM</p> <p>10.00am – 12.00nn</p>	<p>Fraud category in Components of Bodily Injury Claims</p> <ul style="list-style-type: none"> ➤ Methods & Investigation Approach
<p>EN RAZLAN HADRI</p> <p>12.00nn – 1.00pm</p>	<ol style="list-style-type: none"> 1. Fraud Claim Assessment <ul style="list-style-type: none"> ➤ Red Flags / Fraud Indicators 2. Investigation <ul style="list-style-type: none"> ➤ Appointment of Adjuster (General Investigation vs Specialised Investigation) ➤ Instruction to Adjuster on fraud issues ➤ PDPA / Exception for fraud cases 3. Strategy (Back to the Beginning & Examination of Details) <ul style="list-style-type: none"> ➤ Admission & Injuries ➤ Damages to Vehicle & Repair Process ➤ Scene of Accident 4. Court proceedings <ul style="list-style-type: none"> ➤ Early intervention / Appointment of Intervener ➤ Position of solicitors on record for Insured/Insured driver ➤ Filing necessary application in securing the evidence (Pre-Trial Discovery) ➤ Insurer to lodge police report for Fraud